



# Orleans Parish Communication District

New Orleans 9-1-1 Administration

June 2006

## 9-1-1 COMMUNICATOR E-NEWSLETTER

### OPCD Ahead of Schedule for Hurricane Season

The Orleans Parish Communication District is fully prepared for Hurricane Season 2006. The completion of the Orleans Parish Consolidated Communications Center assures more efficient communications between Police, Fire and EMS, ultimately reducing response time for emergency responders.



9-1-1 PSAP

The new 9-1-1 Communications Center or PSAP (Public Safety Answering Point) is a 7500 square foot one-story building with a 1250 foot mezzanine located in Orleans Parish on a site that did not flood during or after Hurricane Katrina. All Police, Fire and EMS communication personnel are located in this facility, an achievement that has been a goal of both the City of New Orleans and Orleans Parish Communication District set forth in a Cooperative Endeavor Agreement signed in 2004.

9-1-1 personnel continue to be equipped with Positron telephone equipment and the Motorola/Printrak CAD (Computer Aided Dispatch) System. This building has been constructed to withstand 150 mph winds. All critical systems are backed up with power supplies, industrial batteries, generators and sufficient fuel to last a week. Police, Fire, and EMS Communications personnel are scheduled to move in June 8, the first week of the Hurricane Season.

Orleans Parish Communication District, New Orleans Police, Fire and EMS are committed to providing the highest level of professionalism and service to the citizens of New Orleans and the many tourists who visit our city. Together these agencies insure that when anyone in New Orleans dials 9-1-1 for assistance, their call will be answered promptly and efficiently.

---

### 9-1-1 Continues to Answer The Call



Dr. Michael Kobernick, the Medical Director of St. John Health System in Detroit attended a wedding in New Orleans in April. He dialed 9-1-1 for a guest who became unconscious and was impressed with the professionalism and promptness of the 9-1-1 Operators, Dispatchers and paramedics who arrived on the scene. Special thanks to EMS Dispatcher Karen Ryan and all Police, Fire and EMS telecommunicators for continuing to respond to our citizens and tourist requests for emergency assistance.

---

### 9-1-1 Bill Passes First Hurdle

The Louisiana Senate has enacted a measure that will assist OPCD to remain financially solvent and recover significant funding losses due to the dramatic decrease in population in Orleans Parish following Hurricane Katrina. Special thanks to Senator Ed Murray who spearheaded efforts in the Senate.